

# Preparing for a Zoom Conference

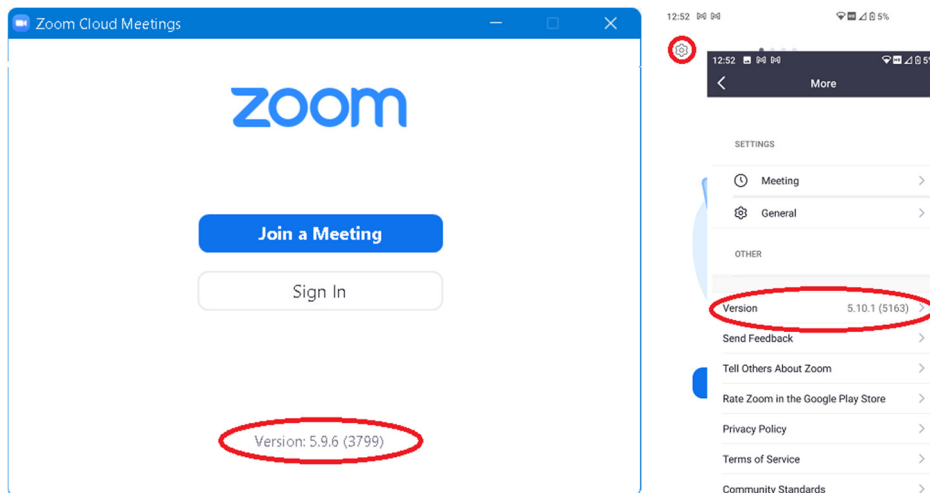
## Introduction

The Zoom video conferencing app runs on many Windows, Linux, and Mac desktop and laptop personal computers (collectively called PC in here), iPhones, iPads, and Android devices (collectively called mobile device here).

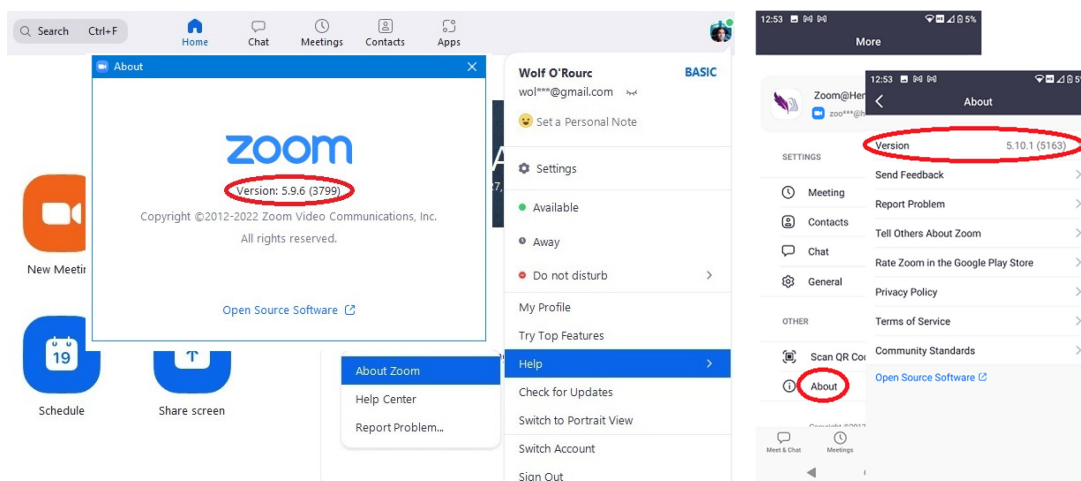
You do *not* need a webcam or microphone. A device with speakers or headphones suffices to attend meetings, as all of them have a chat panel to type in questions and comments. You can call in by phone to meetings that provide a teleconferencing number in listen-only mode.

## Version

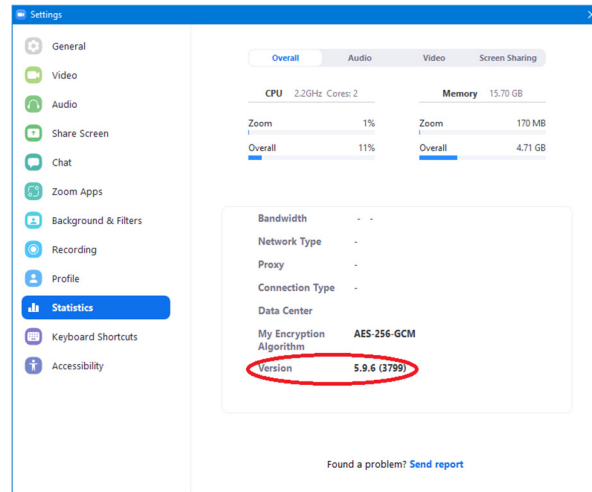
To take advantage of features like closed caption and AI Companion, we suggest you update to the newest version of the Zoom application (presently 5.17) before joining the conference. To check an already installed app, start it. On a PC, the version displays below the **[Sign In]** button. On mobile devices, click the gear icon in the upper left corner to display the version.



To show the version after you signed in, use the **About** function. On a PC, select the main menu from the profile picture button in the upper right corner, then **Help | About Zoom**. On mobile devices, click **More | About**.

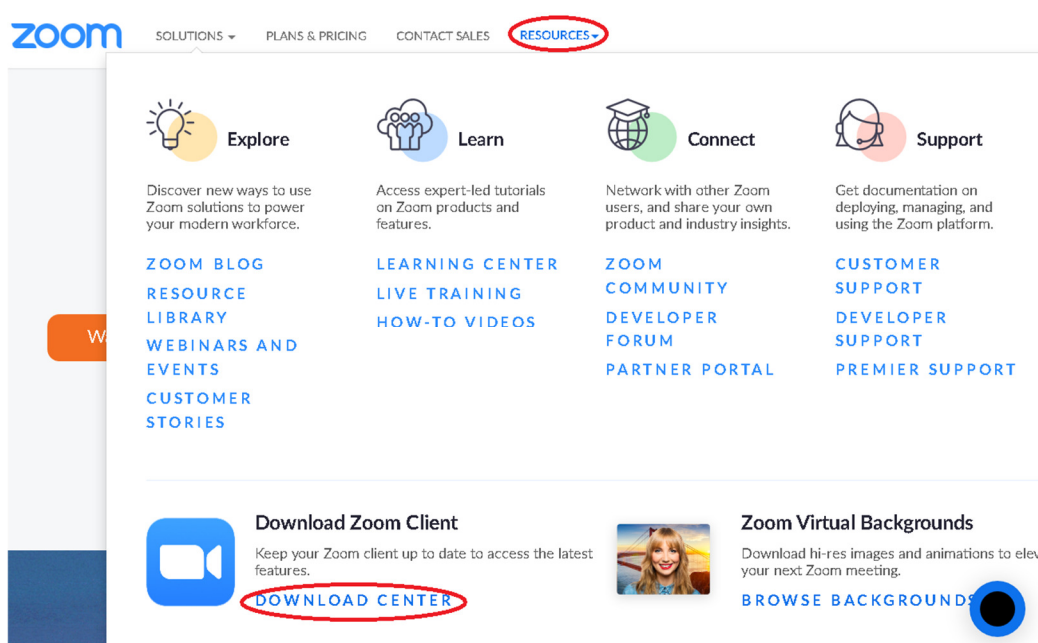


On a PC, you can check the version during a meeting from the caret triangle to the right of the **[Mute/Unmute]** or **[Start/Stop Video]** buttons, then selecting the **Audio Settings...** or **Video Settings...** choice. On the left of the **Settings** dialogue box, click **Statistics**.

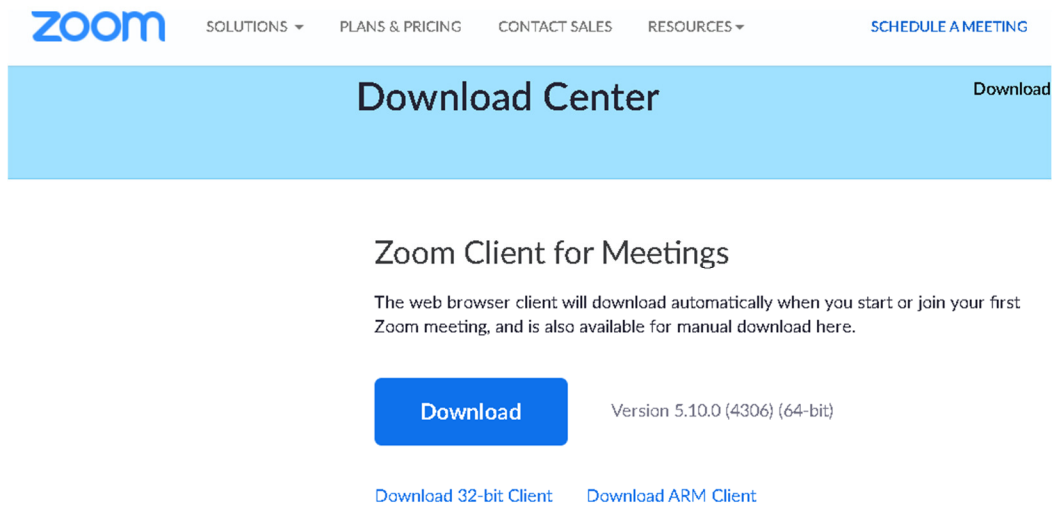


## Installation

When joining a meeting by clicking a link, the Zoom app will install as needed. You can download the app ahead of time from the [Zoom Download Center \(https://zoom.us/download\)](https://zoom.us/download) or **Resources** on the home page) or your device's app store.



**Note:** If your computer only supports 32-bit operations, use the link *below* the button.



The screenshot shows the Zoom website's Download Center. At the top, there is a navigation bar with the Zoom logo and links for SOLUTIONS, PLANS & PRICING, CONTACT SALES, RESOURCES, and SCHEDULE A MEETING. Below this is a large blue banner with the text "Download Center" and a "Download" link. Underneath the banner, the heading "Zoom Client for Meetings" is followed by a paragraph explaining that the web browser client downloads automatically and is also available for manual download. A prominent blue "Download" button is shown, with the text "Version 5.10.0 (4306) (64-bit)" to its right. Below the button are two links: "Download 32-bit Client" and "Download ARM Client".

If you haven't updated your Zoom program in a while, please download a new version and install it ahead of the conference. If your app is older than nine months, Zoom will not let you into a meeting.

To test, you can join a [test meeting \(https://zoom.us/test\)](https://zoom.us/test).